

TALON TECHNOLOGIES™

MASTERING THE SKILLS OF PROCESS IMPROVEMENT

THE EXPERIENCE

Day 1 begins with an introduction to The Seven CORNERSTONES of Teamwork™, a diagnostic tool that bridges the gap between team concept and team practice. Through various mediums including video, group and individual exercises, participants discuss and practice using the team principles of The CORNERSTONES™.

Participants are then introduced to the Talon Technologies Communication System. By applying the principles of The CORNERSTONES™, the participants' role is to test the system to ensure efficiency, quality and safety.

On Day 2, participants apply their new knowledge of team skills to the challenge of process improvement using a high-energy, experiential program as a catalyst.

Teams represent the manufacturing division of Talon Technologies where they

produce techno-bands, the latest in “wearable” technology. The goal of each team is to increase shareholder value by producing and selling top quality techno-bands. As the pressure of production deadlines mounts, teams are forced to refine their processes both internally and externally, in order to remain competitive and improve results. As they flow chart their process and the improvements, teams will measure their current results and set targets for speed, waste, quality, cost and rework improvements.



Powering Performance Through Learning.

1-800-567-8079
Worldwide 519-767-1747
www.eaglesflight.com

THE DETAILS

Overview

Talon Technologies™ focuses on key success factors required for a successful implementation of process improvement initiatives. The session begins by laying the groundwork for maximizing team performance, and then combines this



learning with specific steps and techniques for process improvement. In addition to teaching the steps for process improvement, the program clearly demonstrates to participants the need for effective teamwork, strategic planning, focusing on team members' strengths and the need to think outside the box when refining processes.

Key Learning Points

- Understand the advantages to an organization of implementing process improvement
- Utilize a 2-phase, 17-step process to improve and refine procedures
- Apply specific approaches to measuring current results, establishing benchmarks and achieving improvements
- Implement The Seven CORNERSTONES of Teamwork™ as a tool for designing and diagnosing team effectiveness
- Adopt the critical steps to achieving high performance teamwork

Practical Details

- Two-day program
- Groups of 15 to 30 participants
- Suitable for cross-functional and intact teams at all levels
- Option of “we deliver” or “you deliver”

RESULTS

- **Successful implementation of CPI in the workplace**
- **Refine processes and realize savings in the form of increased speed, decreased waste, improved quality, lower costs and less rework**
- **Achieve high performance teamwork and maximize results**