

# Tactical Excellence™

*Delivering a Predictable Result on a Consistent Basis*

## OVERVIEW

*Tactical Excellence™ is a dynamic, experiential program that will help employees manage and execute projects on time, on budget with top quality results. Distinguished by interactive skill-building exercises, the program focuses on the practical application of the tools for real-world situations. It can be delivered in one or two days, depending on the level of the participants.*



## KEY LEARNING POINTS

- Addressing the “people” side of the project to obtain improved buy-in from all those impacted
  - Use of tools for ensuring smooth project execution that will decrease errors and re-work
  - Effective use of internal and external resources
  - Risk and contingency planning
  - Clear objectives with a results focus
  - The role of communication in ensuring tactical excellence

## PRACTICAL DETAILS

- 1 or 2 day program
- Groups of 15 to 25
- Ideal for anyone who manages projects
- Option of “we deliver” or “you deliver”



**Powering Performance Through Learning™**

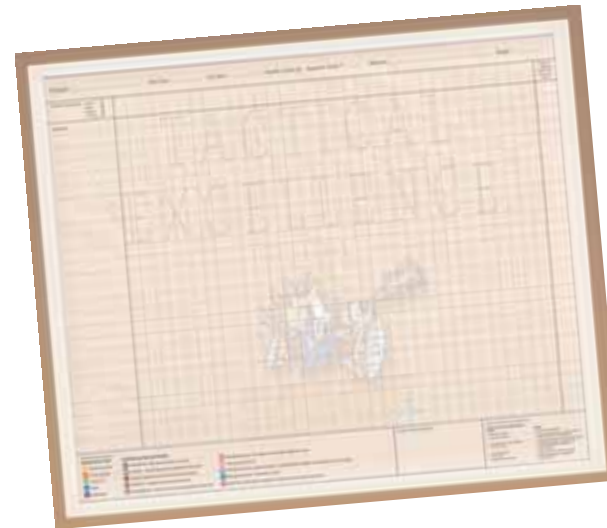
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## THE PROGRAM

The objective of the first 1 1/2 days is for participants to gain a full understanding of each of the principles necessary to ensure flawless execution of projects. This is achieved through a series of interactive discussions, case-study examples and an experiential exercise, Eagle Rock™ FM.

Eagle Rock™ FM provides individuals with an opportunity to develop their new skills to produce a radio commercial for the State of Arizona. Participants immerse themselves in this engaging experience that allows them to apply each step in order to implement a project from start to finish, and evaluate its effectiveness upon completion.

The afternoon of Day 2 provides an opportunity for participants to apply the steps and tools to their practical business projects. Individuals bring their own business scenarios to work on using each of the project management steps, and are given an opportunity for feedback along



the way. By applying the tools of GANTT charts, contingency diagrams and work breakdown structures, participants work to bring their projects to fruition.

The one-day version of the program is geared to deliver content to more senior levels. It includes all the same course material, tools and a comprehensive hands-on case study. Participants of the one-day session would not have the opportunity to take part in the experiential program, Eagle Rock™ FM.

## RESULTS

- *Projects completed on time, within budget with top quality results*
- *Effective use of external and internal resources*
- *Increased productivity*
- *Greater team effectiveness through clearly defined roles*
- *Decreased errors and re-work due to implementation of a proven process*
- *Greater ability to plan for and manage risk and contingencies*
- *Improved buy-in from all those involved in the project*